GENERAL SALES CONDITIONS OF THE "PET IN CABIN" SERVICE

1. SERVICE DEFINITION

The service "Pet in Cabin" allows the carriage of accompanied cats or dogs in cabin on flights operated by Air Tahiti Nui under certain conditions of acceptance and transport.

This service is offered only on the following routes:
- Papeete – Paris CDG
- Papeete – Los Angeles
- Papeete – Seattle
- Paris – Los Angeles
- Los Angeles– Paris CDG

2. CONDITIONS OF CARRIAGE AND ACCEPTANCE

The animal must be a cat or a dog weighing no more than 8kg (including crate).

- The animal must be at least 3 months old and have its vaccines up to date.
- The crate (bag or cage) must respect the following maximum dimensions: L40cm x l35cm x h20cm. It must be sufficiently ventilated and allow your pet to stand up and turn around.
- The crate must fit in the space under the seat facing the owner, and the animal must remain in it for the duration of the flight.
- Each passenger can only travel with one (1) crate that can carry a maximum of 2 animals of the same breed and of small size in compliance with the conditions defined above.
- The animal must have a passport, or a certificate completed by a licensed veterinarian.
- The passenger accompanying the animal must have completed, approved, and signed the conditions of carriage and disclaimer at the check-in counters on the day of departure.

It is the customer's responsibility to research and comply with the phytosanitary regulations of the countries of departure, transit, and destination.

Air Tahiti Nui will not be responsible for paying any other costs or expenses such as fees related to a date change, hotel stays or other ground operator fees in the event of a denied boarding of the animal due to non-compliance of TN guidelines, or in case of a denied entry of the animal into the destination country due to non-compliance to its regulations.

3. RESERVATION AND RESTRICTIONS CONDITIONS

3.1 In-Cabin Pet Transport (PETC)

The in-cabin pet transport service (PETC) is subject to a fee, with the rate depending on the currency of the departure country. This service can be booked through the following channels:

- At Air Tahiti Nui agencies.
- By phone through our sales advisors.
- At travel agencies.
- At the airport in Papeete and Paris only.

3.2 Restrictions

- The PETC service is subject to availability (quota)
- It is only available for one-way flights and per destination.
- Unaccompanied minors (UM) aged 12 and over may travel with a PETC.
- Passengers traveling with a PETC are not eligible for the paid partial upgrade service, which allows upgrading to a higher travel class for part of a segment (e.g., for the Papeete-Paris CDG segment, the partial upgrade applies either to the Papeete-Los Angeles leg or the Los Angeles-Paris CDG leg).

4. PAYMENT

Payment for the service may be done at the time of booking and provided the ticket of the traveler accompanying the animal is issued.

5. MODIFICATION

The service can be modified at no additonal cost if the initial travel date is changed, provided it is available on the new selected date.

6. REIMBURSEMENT

The service is refundable if:

- The ticket for which the service has been associated is refundable and the customer requests a refund of his unused ticket.
- Air Tahiti Nui was unable to provide the service for operational reasons related to operating irregularities, safety and/or security requirements.

The service is non-refundable in the following conditions:

- Tickets for which the service has been associated is non-refundable.
- You decide not to use the service for the flight for which it was purchased.

7. SPECIFIC CONDITIONS

In accordance with the French law n°2008-582 of 20 June 2008, the transport of category 1 dogs is prohibited. This prohibition even applies to a dog crossbreed with one of these breeds.

The United States will no longer permit any dog: that has spent the last six months in one or more countries identified as having a high risk of rabies, and has also not been issued a waiver from the US government. Failure to comply with these U.S. health measures, will result in fees related, but not limited to, the dog's rerouting, transfer, and care. The person traveling with the animal will be held financially responsible for the total cost.

This information is subject to change depending on the health situation and any restrictions imposed by the authorities.